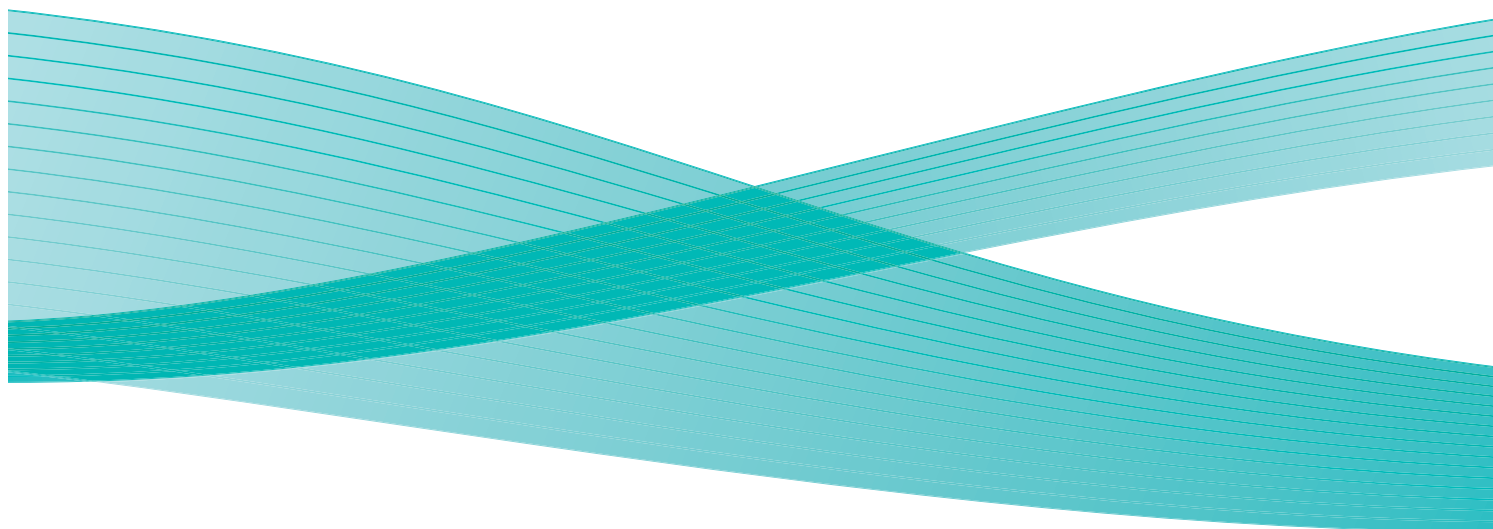


Xerox Device Agent

Effective management and monitoring of your print environment.



Xerox Device Agent provides automated device meter reads, supplies, and status for effective management of your print devices. Proactive alert monitoring and remote problem resolution optimize your output environment for maximum uptime.

This device management interface provides a dashboard view to key printer data and metrics at-a-glance, such as device model, IP address, serial number, device status, and primary toner and ink levels. Used with Xerox Services Manager, this powerful integration provides an industry benchmark service for your enterprise.

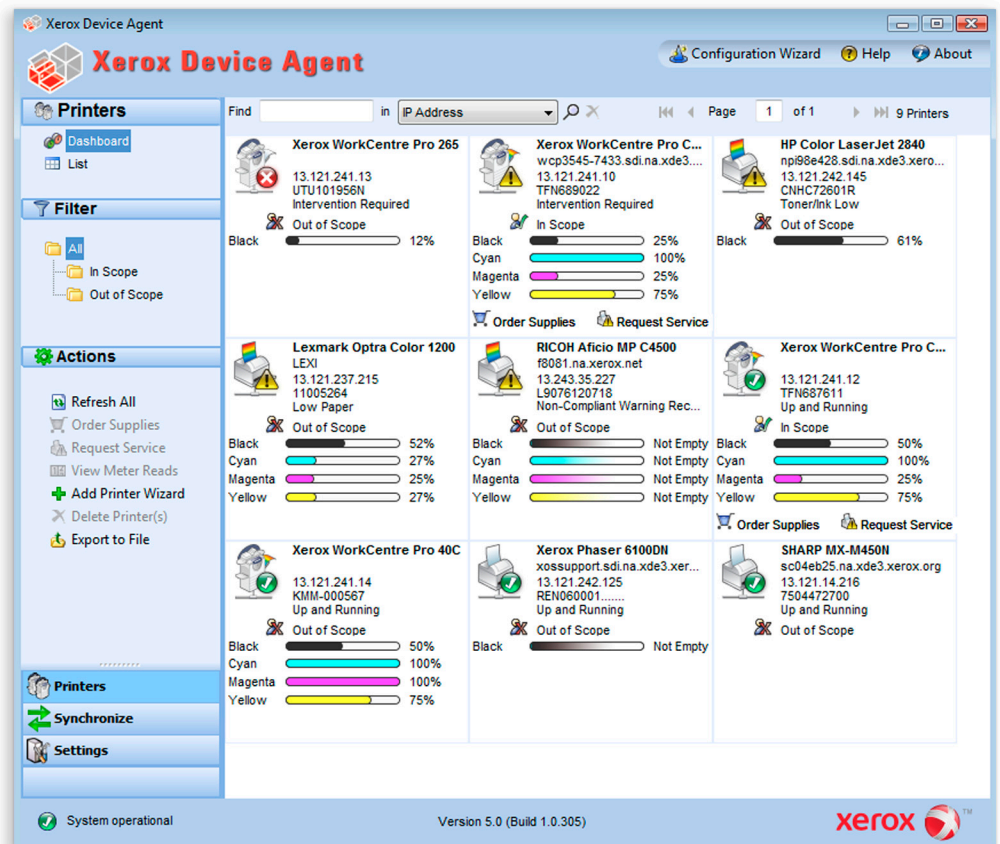
Key Benefits

Vendor neutral view of print activity to networked devices enables accurate, timely and informed asset management decisions.

Supply and troubleshooting needs are quickly identified through alert features and dashboard views.

Seamless integration into your existing IT environment without additional software or third-party plug-ins.

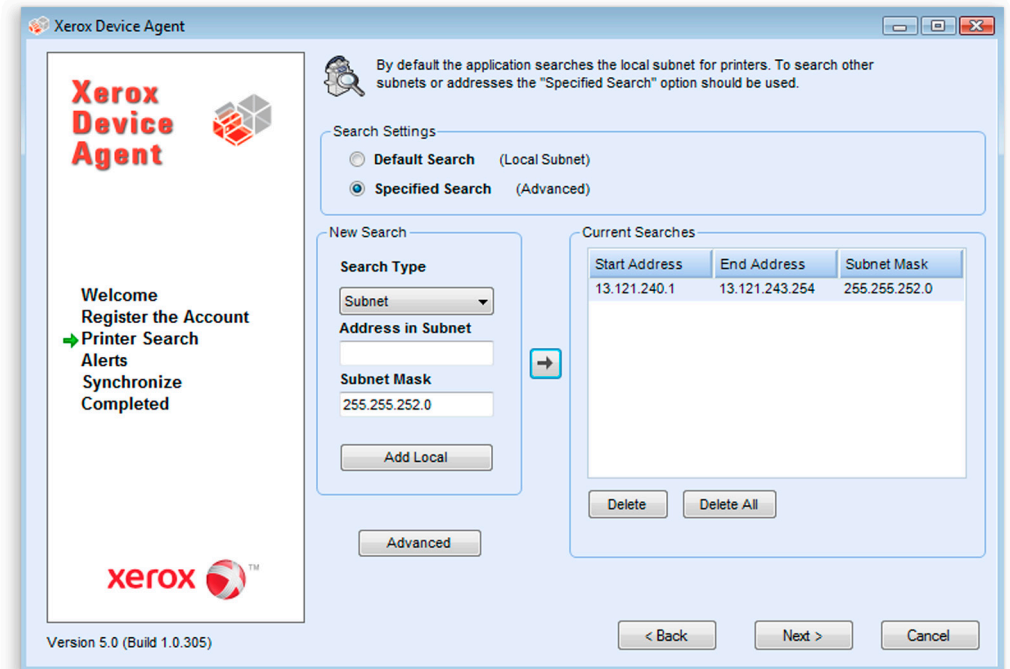
Remote diagnostics and troubleshooting allow administrators to efficiently perform vital tasks from a remote site.



The Xerox Device Agent dashboard clearly displays key printer and multifunction device data, regardless of manufacturer.

Vendor Neutral Device Discovery and Monitoring

Xerox Device Agent can identify all print output devices operating on the network—regardless of manufacturer. Its discovery capabilities then collect an extensive list of device properties including serial number, firmware level, color capacity, network address, and more. Administrators can continually access your device metrics to provide effective asset management throughout your enterprise.

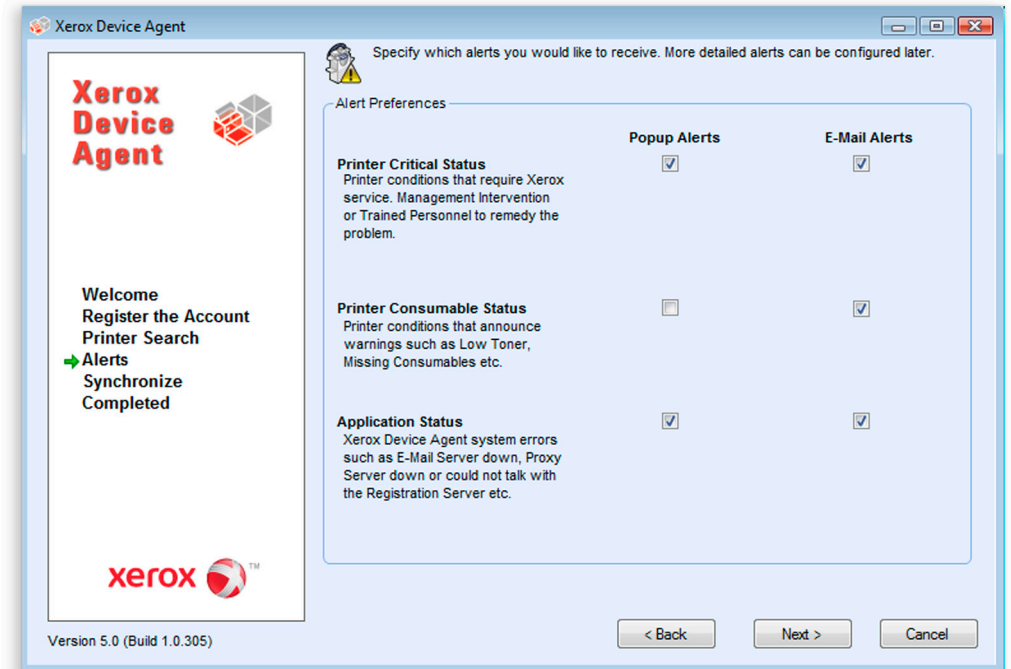


Xerox Device Agent discovery screen allows administrators to identify print output devices across the network.

Proactive Supplies and Status Alerting

Xerox Device Agent provides a series of alerts and notification options enabling administrators to proactively track print output devices for optimal usage across the enterprise. Alerts can be sent via email notification or displayed as pop-up windows on the system. The types of alerts include:

- Printer critical status alert, which requires service personnel to remedy the problem
- Printer consumable status alert, which announces warnings such as low toner and missing consumables
- Application status alerts, which include system errors such as email server down, proxy server down, or failed communication to the registration server



Each alert type is clearly defined on the alert preferences screen for easy selection.

To learn more about Xerox Office Services, visit www.xerox.com/officeservices or call 1-800-275-9376 ext 947.

